

## Nice To Be Kneaded Massage

### Cancellation Policy

We understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all clients, the following policies are honored:

**24 hour advance notice is required** when cancelling an appointment. This allows the opportunity for someone else to schedule an appointment. If you are unable to give us 24 hours advance notice you will be charged \$10 for your appointment. The second short cancellation (less than 24 hours) of a gift certificate appointment renders the gift certificate null and void.

### No-shows

No Call within 24 hours or "no show" will be charged \$25 for their "missed" appointment. This fee will be added to total price of the next massage session.

### Late Arrivals

If you arrive late, your session may be shortened in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment. Regardless of the length of the treatment actually given, **you will be responsible for the "full" session.** Out of respect and consideration to your therapist and other customers, **please** plan accordingly and be on time.

***We look forward to serving you!***

***Signature*** \_\_\_\_\_ ***Date*** \_\_\_\_\_